



**PostureCare**

# **PRODUCT INSTRUCTION MANUAL**

## **Dual Weight Scales**

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## PRODUCT DESCRIPTION

<b>Product Name:</b> Dual Weight Scales	<b>Reference Number:</b> 000000022
<b>Type of Scales:</b> Dual USB Digital	<b>Launch Status:</b> Official Launch

## INTENDED USE

<b>The product is intended to be used for:</b>	<ul style="list-style-type: none"><li>- Physical Medicine Providers</li><li>- Measuring Weight Distribution</li><li>- Managing MSK Conditions</li></ul>
<b>The product isn't intended to be used for:</b>	<ul style="list-style-type: none"><li>- Weight Management</li><li>- Podiatric Medicine</li><li>- Balance Assessments</li></ul>

## INTRODUCTION

### A. Product Specifications

- The Dual Weight Scales comes in a compact design measuring 32" x 16" x 2" and weighs 25lbs. The attached carrying strap allows for easy transport.

### B. Highly Accurate Results

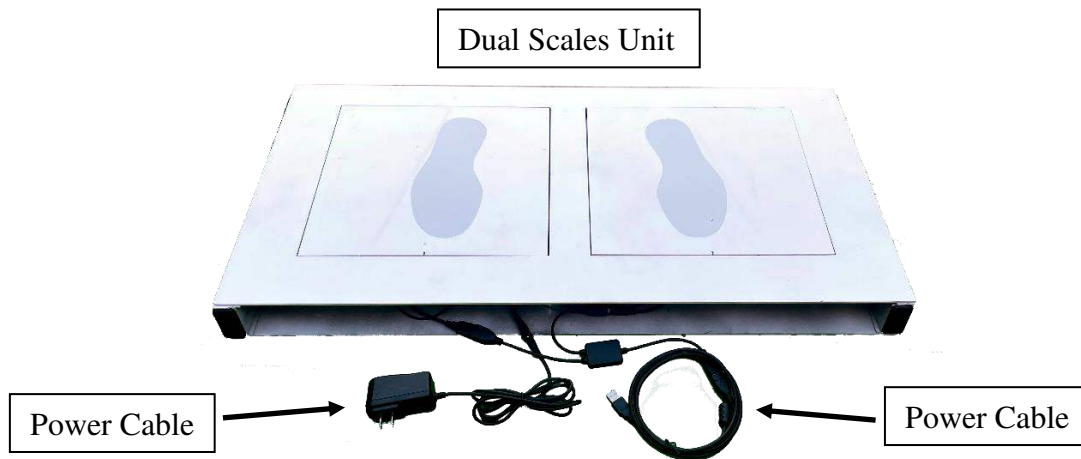
- The Dual Weight Scales are high-performance digital USB scales that measure bilateral weight distribution to within 1lb on each side.

### C. All-in-One Manual

- Use this instruction manual for basic instructions, checklists, and customer support.

## ITEM CHECKLIST

ITEM:	QUANTITY:
1. Dual Weight Scale	1 unit
2. USB cable with Y splitter	1 unit
3. DC Power Cable	1 unit



**FIGURE 1.1 BASIC PARTS OF THE DUAL SCALES**

## HANDLING PRECAUTIONS

### Product Care

- These scales are precision instruments. Do not drop it or jump on it.
- Do not stand on scales with shoes.
- Use water with 25% alcohol solution for cleaning.

## QUICK START GUIDE

1. Pull out power supply cord and USB cord from behind the carrying strap located in the back of the unit.
2. Plug Power supply in outlet.
3. Plug USB cable into computer.
4. Press the green circle in the back of the scale to lift the scale cover lid.
5. Find the scale under the cover and press the on/off button.
6. Repeat steps 4 and 5 for the other scale.
7. Open computer application “Dual Scales”



**FIGURE 1.2 CONTROL PANEL OF EACH SCALE**

## TIPS FOR EASY OPERATION

### Tips With Initial Setup:

1. Set scales down on end for easier access to cables under strap.
2. Plug cables in and turn on scales before opening software application.

### Tips on Measuring Weight Distribution:

1. Have patient place feet close to the same position as the foot markers on scales.
2. Patient should not see weight distribution while standing on scales.
3. Do a second reading if there is a significant difference in weight.

## TROUBLE SHOOTING

**Problem:** Scales won't turn on

**Answer:** Power cord is disconnected from either the outlet or the back of the scale. Reconnect

**Problem:** Application fails to report weight readings.

**Answers:**

1. USB cable is disconnected from either the computer or the back of the scales. Reconnect.
2. The application was opened before USB cable was connected. Restart Application.
3. Scale connection error (you will see a black rectangular bar below the unit label on one or both of the scales) Turn off the scales and turn back on.

**Problem:** Weight readings are not consistent.

**Answer:** Make sure patient is standing under the foot markers as close as possible. (Note: feet should be no more than ½ inch away from markers)