



**PostureCare**

# **PRODUCT INSTRUCTION MANUAL**

## **Dual Weight Scales**

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## Table of Contents:

- Cover Page	01
- Table of Contents	02
- List of Tables & Figures	02
- Product Description	03
- Introduction	03
- Item Checklist	04
- Basic Parts of the Camera	04
- Handling Precautions	05
- Quick Start Guide	05
- Tips for Easy Operation	06
- Trouble Shooting	06

## List of Tables & Figures:

- Item Checklist	04
- Figure 1-1 Basic Parts of Dual Scales	04
- Figure 1-2 Control Panel of Each Scale	05

## PRODUCT DESCRIPTION

<b>Product Name:</b> Dual Weight Scales	<b>Reference Number:</b> 000000022
<b>Type of Scales:</b> Dual USB Digital	<b>Launch Status:</b> Official Launch

## INTENDED USE

<b>The product is intended to be used for:</b>	<ul style="list-style-type: none"><li>- Physical Medicine Providers</li><li>- Measuring Weight Distribution</li><li>- Managing MSK Conditions</li></ul>
<b>The product isn't intended to be used for:</b>	<ul style="list-style-type: none"><li>- Weight Management</li><li>- Podiatric Medicine</li><li>- Balance Assessments</li></ul>

## INTRODUCTION

### A. Product Specifications

- The Dual Weight Scales comes in a compact design measuring 32" x 16" x 2" and weighs 25lbs. The attached carrying strap allows easy transport.

### B. Highly Accurate Results

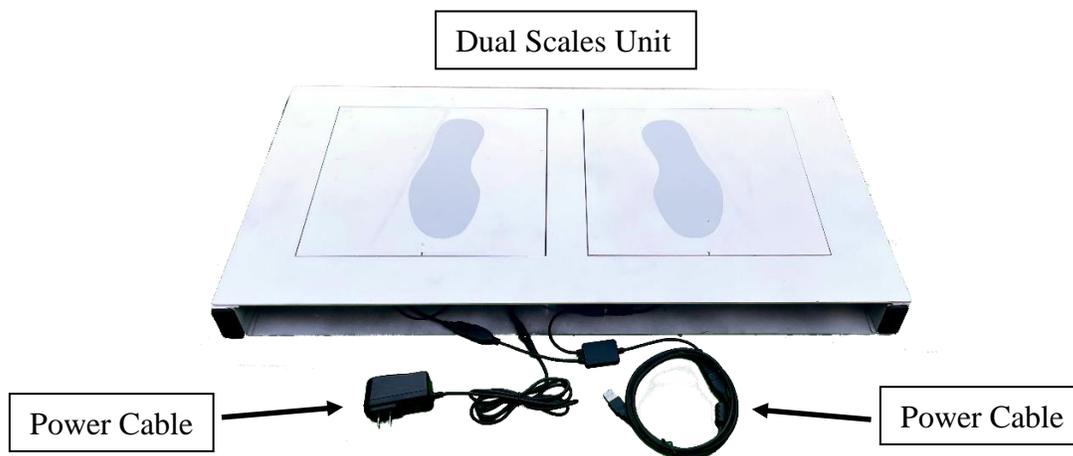
- The Dual Weight Scales are high-performance digital USB scales that measure bilateral weight distribution to within 1lb on each side.

### C. All-in-One Manual

- Use this instruction manual for basic instructions, checklists, and customer support.

## ITEM CHECKLIST

ITEM:	QUANTITY:
1. Dual Weight Scale	1 unit
2. USB cable with Y splitter	1 unit
3. DC Power Cable	1 unit



**FIGURE 1.1 BASIC PARTS OF THE DUAL SCALES**

## HANDLING PRECAUTIONS

### Product Care

- These scales are precision instruments. Do not drop it or jump on it.
- Do not stand on scales with shoes.
- Use water with 25% alcohol solution for cleaning.

## QUICK START GUIDE

1. Pull out power supply cord and USB cord from behind the carrying strap located in the back of the unit.
2. Plug Power supply in outlet.
3. Plug USB cable into computer.
4. Press the green circle in the back of the scale to lift the scale cover lid.
5. Find the scale under the cover and press the on/off button.
6. Repeat steps 4 and 5 for the other scale.
7. Open computer application “Dual Scales”
8. If Right and Left Sides are reversed click menu item “Swap L <-> R”



FIGURE 1.2 CONTROL PANEL OF EACH SCALE

## TIPS FOR EASY OPERATION

### Initial Setup

1. Set scales down on end for easier access to cables under strap
2. Plug cables in and turn scales on before opening software application

### Measuring Weight

1. Instruct patients to stand on plates where they are comfortable, not necessarily on the foot markers.
2. Make sure the patients feet are “Equidistant” from the center of the device and aligned horizontally.
3. Do a second reading if necessary for more consistent readings.

## TROUBLE SHOOTING

**Problem:** Scales won't turn on

**Answer:** Power cord is disconnected from either the outlet or the back of the scale. Reconnect

**Problem:** Application fails to report weight readings.

**Answers:**

1. USB cable is disconnected from either the computer or the back of the scales. Reconnect.
2. The application was opened before USB cable was connected. Restart Application.
3. Scale connection error (you will see a black rectangular bar below the unit label on one or both of the scales) Turn off the scales and turn back on.

**Problem:** Weight reading is not consistent.

**Answer:** Make sure the patient is standing under the foot markers as close as possible. (Note: feet should be no more than ½ inch away from markers)